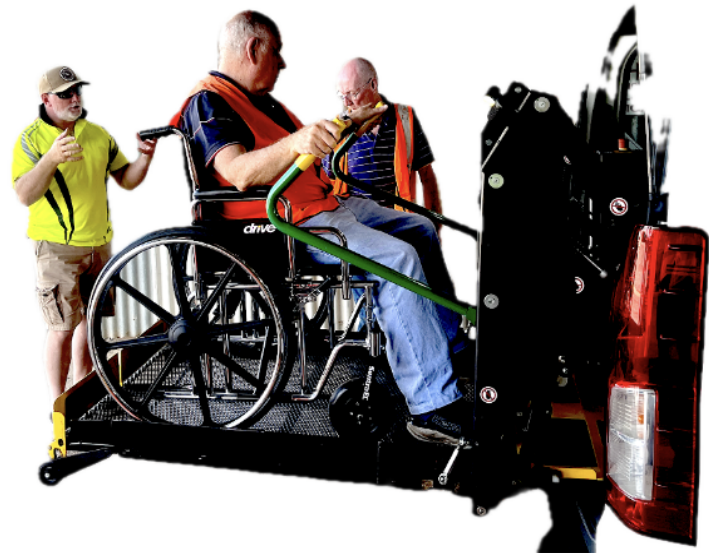




Road Safety / Driver Education

Wheelchair Accessible Vehicle (WAV) Driver Training and Accreditation Services



"Road safety starts at the steering wheel"

Document: hTG_WAV_Promo_10012025
Version: 1.2 Date: 10/02/2025
Note: *Printed versions of this document are not controlled*

At Hughes Training Group we believe that *“Road safety starts at the steering wheel.”*

Issues statement: *“Demand for qualified Wheelchair Accessible Vehicle (WAV) drivers is increasing. There is a shortage of skilled WAV drivers who are job-ready and who understand the specific requirements to safely load, unload, and transport wheelchair passengers. And there are currently no nationally consistent standards for drivers to participate in disability awareness or road safety training. I believe we can do better,”* Andy Hughes, Director of Hughes Training Group Pty Ltd.

Wheelchair Accessible Vehicle (WAV) Driver Training

At Hughes Training Group, we are dedicated to promoting the safe and effective operation of community transport services. Providing awareness training for drivers of wheelchair Accessible Vehicles (WAVs) not only supports best practices in risk management but also enhances customer service standards.

Passengers and drivers alike recognise the value of well-trained drivers, as their confidence translates into a positive experience. We are proud to support the community transport sector by offering nationally consistent WAV training ensuring the best possible learning outcomes for a safer, more professional service. hTG WAV students are trained and assessed in the following industry-specific subject areas:

- Transporting passengers with disabilities, Elements and Performance Criteria,
- Disabilities and the law generally, ethical behaviour, and what is discrimination,
- Effective Communication, assisting passengers, and route planning,
- Vehicle fitness, securing and safely transporting wheelchair passengers, and
- Road Rules, situational awareness, defensive driving to manage risk, and much more..

WAV Driver Training is conducted using fully compliant vehicles and wheelchair equipment in real-world driving conditions. Our program combines classroom theory, discussions, practical demonstrations, and role-playing to simulate workplace scenarios. To ensure comprehensive learning, we employ a structured feedback process, and driving assessments are conducted in alignment with state regulations.

Our training program comprehensively covers all elements and performance criteria outlined in the Unit of Competency – *TLIC0026 Provide wheelchair accessible taxi services to passengers with disabilities.* Please note that while our training aligns with these national standards, it is delivered as a non-accredited program and therefore does not result in a Statement of Attainment.

Who are we?

Based in Queanbeyan NSW, we bring local expertise to our training. With over 1.5 million kilometres of interstate driving experience across all classes of heavy vehicles. Also, many years' experience in buses, coaches, wheelchair accessible vehicles, Andy Hughes has spent years both driving and educating across every vehicle class. Andy also holds dual diplomas in Vocational Education and Training (VET) and Training and Assessment (TAE), ensuring top-tier instruction.

Clients:

- ACT Fire and Rescue
- Transport Canberra
- Murrays Coaches



Affiliations:

- ADTA
- ACRS
- NatRoad



Find out more about the company and the services we offer here: www.hughestraining.com.au
Contact Andy Hughes on 0409 700 050, or email andy@hughestraining.com.au